

Privacy and Confidentiality Policy

Expansion Health, LLC. ("EH") is committed to the privacy and confidentiality of personal information. EH recognizes that the security of your health care information is of great concern to you. To communicate the importance of personal privacy and confidentiality, EH has adopted use and disclosure policies (see "Use and Disclosure Policies"), and implemented various security measures (see "Security Measures"). Our commitment to your privacy is reinforced by our adherence to the following privacy policy. Under NO circumstance will EH voluntarily disclose your personal information to your employer, or any other party without your specific consent or as required by law.

Use and Disclosure Policies

EH's information gathering and dissemination practices for our mobile application platform provide us with accurate, useful and customized information. EH asks for the minimally necessary data which may include your name, address, email and relevant claim information provided to you in your billing statements from your servicing hospital. Your answers form the basis of the personal information that is unique to you. In conjunction with the customized information provided, you may also receive follow-up text messages, emails and mailings.

EH will create aggregate data results for dissemination to sponsoring organizations and for research purposes. THIS AGGREGATE DATA WILL NOT CONTAIN ANY INFORMATION WHICH DISCLOSES YOUR IDENTITY. In this case, your data is combined with data of other participants to determine an overall profile of a population. These data become statistics and may be used by EH or other organizations to understand the needs and characteristics for selected populations.

Privacy & Security Measures

EH takes the sensitivity of your family's health information very seriously. You can trust EH to protect your family's information with the highest security standards. Our mobile platform uses the following security measures to protect against the loss, misuse, and alteration of your information under EH's control. These measures include:

HIPAA Statement: EH embraces standards and regulations governing the healthcare industry, including the Health Insurance Portability and Accountability Act (HIPAA). Security and privacy are top concerns for our organization, and we continually take steps to ensure that our software, networks, platform and policies coincide with the requirements of HIPAA. EH is compliant with health industry security standards called HIPAA (Health Insurance Portability and Accountability Act). HIPAA standards address the security and privacy of health information including:

- Encryption of Protected Health Information (PHI)
- Confidentiality of PHI
- EH is Type 2 SOC 2 audited

All HIPAA and audit documentation is available upon request.

Authentication: EH provides secure authentication, trust, and SSL encryption. This allows our mobile app visitors to verify EH with a trusted third party organization, while enabling communication with EH's mobile platform using secure, encrypted channels.

Cookies: A cookie is a piece of data containing information about the user or user session. Usage of a cookie is not in any way linked to personally identifiable information while on the EH site. EH uses a session cookie to ensure that your session remains secure by maintaining an identifier unique to your session. The session cookie self-terminates after you close your mobile app. Persistent cookies are only used if you choose to have your login and password information maintained for future connections. The default setting is set to not store login and password information.

Encryption: EH employs SSL encryption in the use of its products. We recommend the use of a modern browser / device supporting 128-bit encryption.

Linked Sites

The EH mobile platform may link directly to other websites or mobile apps that contain information EH believes may be helpful to you. EH cannot and will not be responsible for the privacy practices or the content of these other websites and/or mobile apps.

Children's Guidelines

EH is committed to protecting the privacy of children. EH'S PRODUCTS ARE NOT INTENDED FOR USE BY ANYONE UNDER THE AGE OF 18. In the event the system recognizes that anyone under 18 has attempted to register or send personal information through a session will be aborted and an appropriate notice will be posted to the user.