

## **HealthDollars is a product of Expansion Health, LLC**

### **Terms of Service and Acceptance of Terms**

Expansion Health, LLC ("EH") provides its service to you subject to the following terms of service ("TOS"), which may be updated by us from time to time without notice to you. If you visit our web site at <http://www.expansionhealth.com> (the "Site"), you accept the terms of the TOS. You may review the most current version of the TOS at any time at [www.expansionhealth.com/policies](http://www.expansionhealth.com/policies). In addition, when using particular EH services; you may also be subject to any posted guidelines or rules applicable to such services which may be posted from time to time. All such guidelines or rules are hereby incorporated by reference into the TOS.

### **Description of Service**

EH provides a web application service for users to make payment transactions for their out of pocket medical bills. Within this portal, users will be able to perform interactions such as payment for healthcare services received or the purchasing and sending of electronic gift cards to be used for healthcare payment. Unless explicitly stated otherwise, any new features that augment or enhance the current Service shall be subject to the TOS. You also agree that from time to time the Service may be inaccessible or inoperable for any reason, including, without limitation: (i) equipment malfunctions, (ii) periodic maintenance procedures or repairs which EH may undertake from time to time, or (iii) causes beyond the control of EH or which are not reasonably foreseeable by EH.

### **Eligibility**

The Site and Services are intended solely for persons who are 18 or older. Any access to or use of the Site or Services by anyone under 18 is expressly prohibited. By accessing or using the Site or Services you represent and warrant that you are 18 or older.

### **User Content**

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## Refund Policy

The Refund Policy applies to credit card and electronic check payments made via the EH site for out of pocket medical bills. EH will only issue refunds on credit card payments in cases of fraud or overpayment of an account. In cases of fraud, the customer must submit a signed affidavit from the bank or agency issuing the credit card.

When you pay by credit card, it is our policy to issue the refund back to that credit card account used to make the payment. Payment amounts received in excess of your charges will be refunded to you automatically directly by the provider.

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You agree that EH, in its sole discretion, may terminate your use of the Service, and remove and discard any content within the Service, for any reason, including, without limitation, for lack of use or if EH believes that you have violated or acted inconsistently with the letter or spirit of the TOS. EH may also in its sole discretion and at any time discontinue providing the Service, or any part thereof, with or without notice. You agree that any termination of your access to the Service under any provision of this TOS may be effected without prior notice, and acknowledge and agree that EH may immediately deactivate or delete your account and all related information and files in your account and/or bar any further access to such files or the Service. Further, you agree that EH shall not be liable to you or any third-party for any termination of your access to the Service.

## Indemnification

You agree to indemnify and hold us and our subsidiaries, affiliates, officers, directors, agents, and employees, harmless from any claim or demand, including reasonable attorney's fees, made by any third party due to or arising out of your breach of this agreement, or your violation of any law or the rights of any third party.

## General Information

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## Notice and Procedure for Making Claims of Copyright Infringement

Pursuant to Title 17, U.S.C. § 512(c), notifications of claimed infringement should be sent to EH's Designated Agent.

The written notice of claimed infringement provided to the Designated Agent must include the following:

1. A physical or electronic signature of a person authorized to act on behalf of the owner of the exclusive right that is allegedly infringed;  
Identification of the copyrighted worked claimed to have been infringed, or, if multiple

copyrighted works at a single online site are covered by a single notification, a representative list of such works at that site;

2. Identification of the material that is claimed to be infringing or to be the subject of infringing activity and that is to be removed or access to which is to be disabled, and information reasonably sufficient to permit the service provider to locate the material;
3. Information reasonably sufficient to permit the service provider to contact the complaining party, such as an address, telephone number, and, if available, an electronic mail address at which the complaining party may be contacted;
4. A statement that the complaining party has a good faith belief that use of the material in the manner complained of is not authorized by the copyright owner, its agent, or the law; and
5. A statement that the information in the notification is accurate, and under penalty of perjury, that the complaining party is authorized to act on behalf of the owner of an exclusive right that is allegedly infringed.

Written notification must be submitted to the following EH Designated Agent:

[General Legal Counsel](#)

***Ice Miller LLP, Legal Counsel & Litigation***

One American Square, Suite 2900

Indianapolis, IN 46282-0200

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